



HOTLINE
8888

OFFICE OF THE SECRETARY
INTERNAL AUDIT SERVICE

Updates as of July 31, 2019

Update on the Number of DA-Related Complaints Lodged Thru 8888 Citizens' Complaint Hotline



OFFICE/AGENCY	NO. OF COMPLAINTS RECEIVED	NO. OF RESOLVED COMPLAINTS	% ACCOMPLISHED
	from November 4, 2017	as of July 31, 2019	
DA - CENTRAL OFFICE	212	152	72
ACEF	4	4	100
ADMINISTRATIVE SERVICE	31	9	29
AMAS	101	80	79
FMR	47	39	83
HVCDP	2	1	50
ICTS	4	4	100
OSEC	15	7	47
Office of the Undersecretary for Operations	5	5	100
Office of the Undersecretary for Special Concerns	1	1	100
PRDP	1	1	100
SAAD	1	1	100

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DA - REGIONAL FIELD OFFICES (RFOs)	403	317	79
DAF - ARMM	1	1	100
CAR	2	2	100
DA - RFO I	15	13	87
DA - RFO II	28	26	93
DA - RFO III	59	46	78
DA - RFO IV-A	17	11	65
DA - RFO IV-B	35	31	89
DA - RFO V	7	6	86
DA - RFO VI	29	14	48
DA - RFO VII	26	14	54
DA - RFO VIII	39	27	69
DA - RFO IX	19	16	84
DA - RFO X	26	20	77
DA - RFO XI	36	33	92
DA - RFO XII	41	36	88
DA - RFO XIII	23	21	91

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DA - BUREAUS	217	152	70
Agricultural Training Institute (ATI)	11	9	82
Bureau of Agricultural Research (BAR)	2	1	50
Bureau of Agriculture and Fisheries Standards (BAFS)	1	1	100
Bureau of Animal Industry (BAI)	34	27	79
Bureau of Fisheries and Aquatic Resources (BFAR)	135	88	65
Bureau of Plant Industry (BPI)	17	11	65
Bureau of Soils and Water Management (BSWM)	17	15	88
CONVERGENCE	17	15	88
National Convergence Initiative for Sustainable Rural Development (NCISRD)	1	1	100
National Technical Committee on Land Use Matters (NTECLUM)	16	14	88

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DA - ATTACHED AGENCIES	37	31	84
Agricultural Credit Policy Council (ACPC)	4	4	100
Fertilizer and Pesticide Authority (FPA)	11	11	100
National Meat Inspection Service (NMIS)	13	8	62
Philippine Carabao Center (PCC)	4	4	100
Philippine Center for Postharvest Development and Mechanization (PhilMech)	2	2	100
Philippine Council for Agriculture and Fisheries (PCAF)	0	0	0
Philippine Fiber Industry Development Authority (PhilFIDA)	0	0	0
Philippine Rubber Research Institute (PRRI)	3	2	67

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DA - ATTACHED CORPORATIONS	111	101	91
Human Settlements Development Corporations (HSDC)	2	2	100
National Dairy Authority (NDA)	0	0	0
National Food Authority (NFA)	56	49	88
National Tobacco Authority (NTA)	12	10	83
Philippine Coconut Authority (PCA)	2	2	100
Philippine Crop Insurance Corporation (PCIC)	26	26	100
Philippine Fisheries Development Authority (PFDA)	6	5	83
Philippine Rice Research Institute (PhilRice)	2	2	100
Quedan and Rural Credit Guarantee Corporation (QUEDANCOR)	1	1	100
Sugar Regulatory Administration (SRA)	4	4	100

Will update monthly to keep the concerned Head of Offices, Bureaus, Attached Agencies and Corporations under the Department.